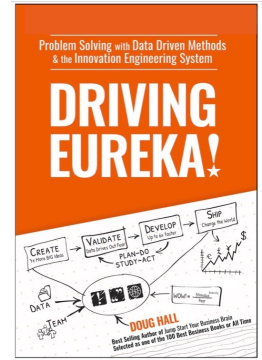


Session C.1 (Chapter 4) - Define an Existing System



Choose one of the following systems to define:

- For how you / your team identifies and solves major problems - OR
- For creating a special event for a wedding anniversary - OR
- For how you would create and execute a child’s birthday party - OR
- A system of your choice

System Name: Name of the System	
System Aim: The purpose of the system	
Stakeholders: Those with vested interest in the system’s operations and results	
Boundaries: Where it starts and stops and/or what it doesn’t include if that is not obvious.	
System Metric: The one number we will measure to determine how well the system is delivering on the Aim.	
Enabling Metrics: The other measurable things that help us predict the overall System Metric. (Hint: think about each part of the system and how you might measure behavior or output from that part)	

Map the flow of the system you outlined above as it operates today in the space below or on a white board/flip chart. Use no more than 5 “steps” or “phases.” Reference the drawing from your handout as an example. Revisit Enabling Metrics after you have outlined your steps/phases.